

Revised July 20, 2006

Testing your Security System.

A. Procedures to follow when testing your Panic System.

1. CALL 926-4295 AND ASK FOR OUR MONITORING CENTER. GIVE OUR OPERATOR YOUR NAME AND WHERE YOU ARE CALLING FROM, ADVISING THAT YOU WISH TO TEST YOUR PANIC BUTTON.
2. YOU WILL BE ASKED TO GIVE YOUR PASSWORD. AFTER WHICH THE OPERATOR WILL ASK THAT YOU POCEED WITH TESTING YOUR BUTTON AND THEN YOU WILL BE ADVISED WHEN THE SIGNAL IS RECEIVED. IF YOU PREFER, YOU CAN ASK THE OPERATOR TO CALL YOU BACK WHEN THE SIGNAL IS RECEIVED WHICH IS WHAT WE RECOMMEND.
3. IF TESTING MORE THAN ONE BUTTON YOU WILL NEED TO ALLOW AT LEAST 5 MIN. AFTER EACH BUTTON IS TESTED.

PLEASE NOTE: WE RECOMMEND THAT AT LEAST ONE OF YOUR REMOTE PANIC BUTTONS BE MOUNTED IN A CENTRAL LOCATION WHERE IT CAN BE EASILY ACCESSED.

PLEASE ENSURE THAT THE BATTERY IN YOUR PANIC BUTTON(S) IS CHANGED EVERY SIX (6) to NINE (9) MONTHS, USING A 9 VOLT ALKALINE BATTERY (E.G. DURACELL OR ENERGIZER).

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B. Procedures to follow when testing your Intrusion Detection System.

There are two ways to do this. The first is the simpler method using the CHIME feature on your keypad, but you will need a second person to assist you. This method does not involve our Monitoring Center. The second method is a LIVE test and can be done on your own and will involve our Monitoring Center.

CHIME METHOD

1. YOU WOULD BEGIN BY ENSURING THAT YOUR KEYPAD HAS BEEN SET TO ENABLE THE CHIME FEATURE. INSTRUCTIONS FOR THIS CAN BE FOUND IN YOUR USERS MANUAL. IF YOU ARE UNABLE TO FIND YOUR USER MANUAL, PLEASE VISIT OUR WEBSITE WWW.HAWKEYE.COM.JM
2. YOU WOULD THEN ENSURE THAT ALL AREAS ARE SECURE SO THAT YOUR KEYPAD DISPLAYS THE READY (GREEN) LIGHT.
3. ONCE THE SYSTEM IS READY YOU WOULD THEN HAVE THE PERSON ASSISTING YOU STAND BY THE KEYPAD SO THEY WILL HEAR THE CHIME WHEN A ZONE IS VIOLATED.
4. YOU WOULD THEN BEGIN VIOLATING ONE AREA (ZONE) AT A TIME BY EITHER OPENING A DOOR OR WINDOW OR BY USING A METAL OBJECT AND TAPPING ON A GRILL THAT HAS A VIBRATION CONTACT (DEPENDING ON THE DEVICES ON THE PARTICULAR ZONE). EACH TIME THIS IS DONE THE KEYPAD SHOULD CHIME INDICATING THAT THE ZONE HAS BEEN VIOLATED AND THE DEVICES ARE IN WORKING ORDER. (NOTE THAT MOTION DETECTORS DO NOT TRIGGER THE CHIME).
5. ONCE ALL ZONES ARE TESTED YOU CAN TAKE THE SYSTEM OFF THE CHIME MODE. *(SOME PERSONS LEAVE IT IN THE CHIME MODE SO THEY CAN KNOW WHEN THEIR FRONT DOOR IS OPENED).*

LIVE METHOD

1. CALL OUR MONITORING CENTER (926-4295) AND GIVE OUR OPERATOR YOUR NAME AND WHERE YOU ARE CALLING FROM ADVISING THAT YOU WISH TO TEST YOUR INTRUSION DETECTION SYSTEM.
2. YOU WILL BE ASKED TO GIVE YOUR PASSWORD. AFTER WHICH THE OPERATOR WILL ASK THAT YOU PROCEED WITH TESTING YOUR SYSTEM. THE OPERATOR WILL CALL YOU BACK WHEN ALARM SIGNALS ARE RECEIVED. (IF YOUR ALARM SYSTEM USES YOUR TELEPHONE LINE TO COMMUNICATE WITH OUR MONITORING CENTER THEN OUR OPERATOR WILL BE ABLE TO TELL YOU THE SPECIFIC ZONES THAT WERE VIOLATED. IF NOT THEN THEY WILL ONLY TELL YOU AN INTRUSION ALARM WAS RECEIVED)
3. YOU MAY THEN PROCEED TO ARM YOUR SYSTEM AND ONCE THE DELAY PERIOD HAS EXPIRED YOU CAN VIOLATE A ZONE. ONCE THE ZONE HAS BEEN VIOLATED YOU SHOULD HEAR THE AUDIBLE ALERT FROM YOUR KEYPAD THAT THE SYSTEM HAS GONE INTO ALARM AND A CALL FROM OUR MONITORING CENTER SHOULD BE FORTHCOMING.